

## NOVI NAČINI UPRAVLJANJA ZNANJA V ORGANIZACIJAH

»Increasing Organizations Quality/Competitiveness through Knowledge management and technology support in 4.0 era«

1. september 2020 od 9.00 do 13.00, Ljubljana GZS, Dimičeva 13

### Namen seminarja:

predstaviti nove načine upravljanja znanja in veščin ob podpori tehnologije za doseg želenih rezultatov. Seminar je namenjen vodilnim zaposlenim, ki skrbijo za kakovost in uspešno poslovanje v vseh institucijah javnega in privatnega sektorja v industriji, finančnem ali obrtnem sektorju. V času COVID-19, bo posebna pozornost namenjena zdravstvu, skladnosti s standardi okolja, varstva in zdravja pri delu.

### Program:

#### 9.00-10.00 Voditeljstvo in upravljanje sprememb - Janez Benčina

- Izzivi vodenja ob vse več in več standardih, zahtevah EU in državne uprave
- Organizacijsko vedenje
- Strukture – procesi – ljudje – tehnologija – novi izzivi (COVID-19)
- Upravljanje sprememb
- Inovativna organizacija
- Smo pripravljeni na izzive Organizacije 4.0 ?
- Vprašanja in odgovori

#### 10.00-11.00 Digital Transformation - The measurable Benefits in your Organization – From Theory to Practice - Caterina Dr. Berbenni

- Essential changes in times of crisis or "We have always done it our own way!"
- Why is technology needed to support organizational Quality and Business Success?
- Components and Features of good ICT system to enable Integrated Management approach
- How to involve and motivate the personnel - Applied psychology in the daily work
- Questions & Answers

#### 11.00 – 11.30 Odmor

#### 11.30 – 12.30 Best Practice Demonstration

##### The use of the e-Platform's services in Public Administrations and Industry Sectors

The Italian Case - Health Sector: AVIS with online demo

Evangelos Spiridon

Vprašanja in odgovori

#### 13.00 Zaključek

"You seldom improve quality by cutting costs, but you can often cut costs by improving quality."

Karl Albrecht

"Quality is never an accident. It is always the result of intelligent effort."

John Ruskin